



MUSLIM ARTS COLLEGE

A Muslim Minority Institution - Estd 1982
Affiliated to Manonmaniam Sundaranar University, Tirunelveli, Recognized u/s 2(f) & 12(B) of UGC Act.
Azhagiemandapam, Thiruvithancode - 629 174, Kanyakumari District, Tamil Nadu, India.
Phone : +91 4651 248397, 248842 / website : www.muslimartscollege.in / email : muslimartscollege@gmail.com



CRITERION 5

NAAC DVV CLARIFICATION

5.1.4 *The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases*

REDRESSAL OF STUDENT GRIEVANCES DVV RESPONSES FOR 5.1.4

Submitted to
**THE NATIONAL ASSESSMENT AND ACCREDITATION
COUNCIL (NAAC)**

AUGUST 2024



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Reg. No. : RQ91/3688

5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.

Proof related to Mechanisms for submission of online/offline students' grievances.

1. Online Mechanism

The screenshot shows the website interface for Muslim Arts College. At the top, there is a navigation bar with links for HOME, ABOUT, ADMISSION, ACADEMICS, ACTIVITIES, FACILITY, IQAC, RESEARCH, DOWNLOADS, GALLERY, and CONTACT. Below this, the 'Contact Details' section provides the college's address, phone numbers (04651 248842, 04651 248841, 04651 248803), email (mail@muslimartscollege.in), and operating hours (Monday - Friday: 9:00 AM to 5:00 PM). A map shows the college's location in Thiruvithancode. To the right, the 'Send us a Message / Complaints / Enquiry' form includes fields for Full Name, Phone Number, Email Address, and a Message box, with a 'Send Message' button at the bottom.

2. Offline Mechanism





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PRINCIPAL
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THIRUVITHANCODE - 629 174



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DECLARATION

I hereby declare that the details and information given above are complete and true to the best of my knowledge and belief.



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